



# SERVICE BULLETIN

Classification: BT00-001	Reference: NTB00-015	Date: February 10, 2000
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## 1995-1999 MAXIMA TRUNK LID POPS OPEN

**APPLIED VEHICLE(S):** 1995-1999 Maxima (A32)

### SERVICE INFORMATION

If the trunk lid on a 1995 – 1999 Maxima pops open by itself, the cause(s) may be:

- Improperly adjusted trunk lock striker/cable.
- Trunk release switch activates with a very short stroke.

Use the Service Procedure below to identify and repair the incident if it should occur.

### SERVICE PROCEDURE

#### Identify the incident.

Read the symptoms described below. See which best matches the customer's description of the incident and the condition/operation of the vehicle. In some cases, both may apply to one vehicle.

#### Description 1

The symptoms of an improperly adjusted trunk lock striker are: The incident occurs without touching the trunk switch on the door. Also, there is no sound from the trunk solenoid/actuator when the incident occurs. Cars equipped with rear spoilers may be more sensitive to this cause. With the trunk lid closed, push down on the trunk lid. If it moves down, the striker needs adjustment. Go to Procedure 1.

#### Description 2

The symptoms of a trunk release switch-based incident are: The incident occurs when the customer accidentally brushes the switch area, such as with an elbow or when reaching in a left rear pants pocket. There may be some wear marks on the trim near the trunk switch. If the symptoms indicate that the customer is accidentally pushing the switch, go to Procedure 2.

#### Procedure 1

1. Open the trunk lid and remove the finisher from the bottom of the trunk opening.

2. Loosen the bolts that secure the striker to the body (see Figure 1).

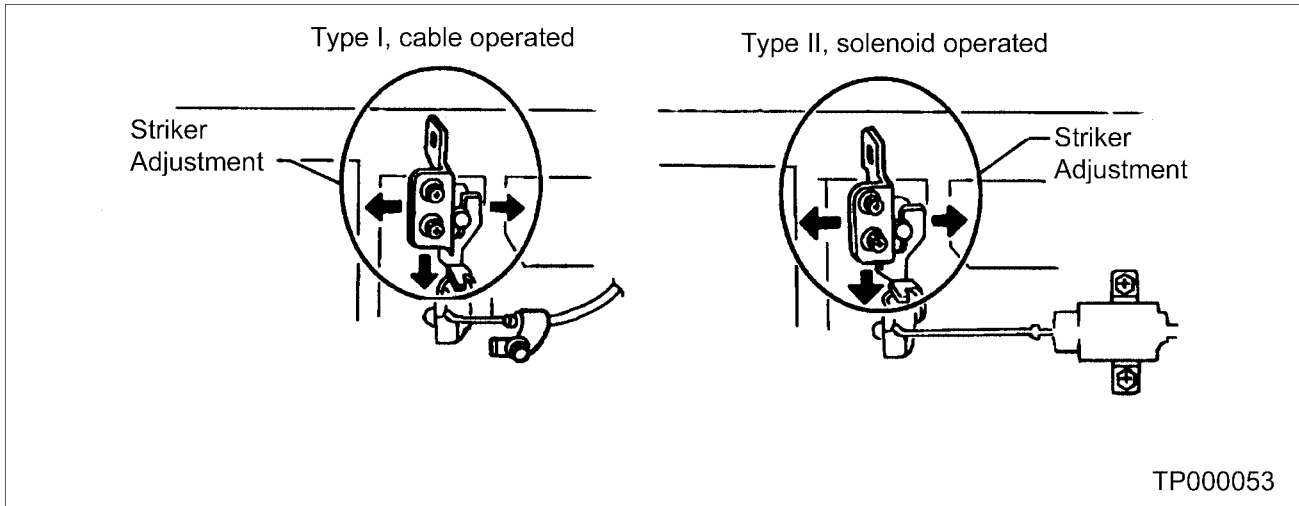


Figure 1

3. Adjust the striker downward to eliminate trunk lid free-play. Temporarily tighten the bolts.
4. Close the trunk lid and verify the free-play is eliminated. Ensure the trunk lid sits flush with the fender edges.
5. Open the trunk lid and torque the 10mm striker bolts to 3.8 ft lb.
6. Check the trunk lid opener cable adjustment (see Figure 2). Adjust as needed.

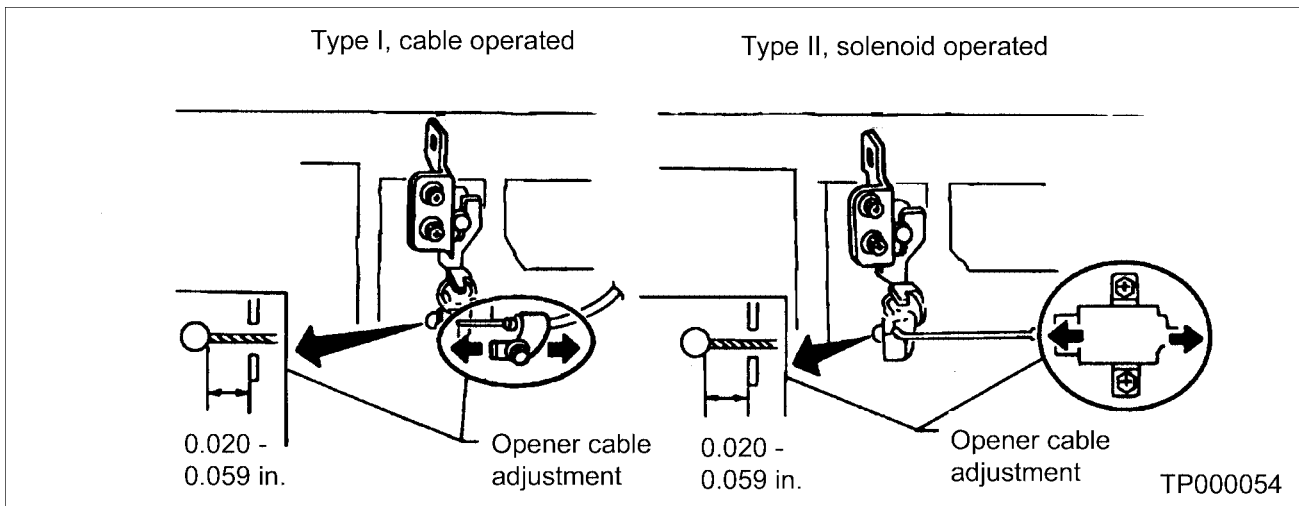


Figure 2

7. Re-install the trunk finisher.

### Procedure 2

1. Replace the trunk switch with the one shown in the Parts Information section of this bulletin.

## PARTS INFORMATION

DESCRIPTION	PART #	QUANTITY
Trunk opener switch assy (black)	25380-40U15	1
Trunk opener switch assy (brown)	25380-53U05	1

## CLAIMS INFORMATION

For Procedure 1, and for those vehicles still within the 12/12 Adjustment Warranty, submit a Primary Operation (PO) line using the following claims coding:

DESCRIPTION	OP CODE	SYM	DIA	FRT
Adjust Trunk Lid	WH14AA	FB	41	0.3 hrs

For Procedure 2, submit a Primary Failed Part (PP) line using the following claims coding:

DESCRIPTION	PFP	OP CODE	SYM	DIA	FRT
RPL Trunk lid opener switch	(1)	UN22AA	FB	32	0.3 hrs

(1) Reference the "Parts Information" table, above, and use the indicated switch P/N as the PFP.

