



# SERVICE BULLETIN

<b>Classification:</b> RA02-004	<b>Reference:</b> NTB02-056	<b>Date:</b> May 7, 2002
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## 2001-2002 MAXIMA REAR SUSPENSION BOTTOMS OUT

**APPLIED VEHICLES:** 2001-2002 Maxima (A33) - GXE and GLE  
 Trim Levels ONLY

### SERVICE INFORMATION

If, while driving an applied model under the following conditions:

- over bumps or dips in the road and
- with the vehicle loaded (4-5 occupants and/or heavy load in the cargo area)

the rear suspension compresses fully, or "bottoms out";

See the Service Procedure in this bulletin to install replacement rear springs which are now available to minimize this symptom, if it should occur.

**NOTE:** This repair may not eliminate such incidents under all driving circumstances or loads which might occur. Refer to the F.M.V.S.S. (Federal Motor Vehicle Safety Standards) certification label, located on the driver's side lock pillar, for Gross (maximum) Vehicle Weight Ratings (GVWR).

### SERVICE PROCEDURE

1. Test drive the vehicle under the conditions described above to confirm symptom.
2. Install replacement rear springs to the rear right and left sides of the vehicle. See the PARTS INFORMATION section of this bulletin for detail.

See the vehicle appropriate Electronic Service Manual (ESM) - SECTION SU/FRONT & REAR SUSPENSION/COIL SPRING AND SHOCK ABSORBER/Removal and Installation - for details on spring removal and installation procedures.

3. Repeat step 1 to confirm the symptom has been reduced.

### PARTS INFORMATION

DESCRIPTION	PART #	QUANTITY
Spring Rear Suspension	55020-2Y015	2

### CLAIMS INFORMATION

Submit a Primary Failed Part (PP) line claim using the following claims coding:

DESCRIPTION	PPF	OP CODE	SYM	DIA	FRT
RPL Coil Spring -- Both Sides	55020-2Y015	NF23AA	CB	27	(1)

- (1) Reference the current Nissan Flat Rate Manual and use the indicated FRT.