



SERVICE BULLETIN

Classification: BT97-024	Reference: NTB97-068	Date: November 15, 1997
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1995-97 MAXIMA OBJECTIONABLE ODOR FROM INTERIOR DOOR FINISHERS

APPLIED VEHICLE: 1995-97 Maxima (A32)
APPLIED VINS: Vehicles built before JN1CA21D*VT850528,
JN1CA21D*VT218194 and JN1CA21D*VM521772
APPLIED DATE: Vehicles built before February 24, 1997

SERVICE INFORMATION

If the interior of a 1995-97 Maxima has an objectionable odor (like cat urine or ammonia) when the vehicle is parked with windows closed under high temperature and/or humidity conditions, the cause may be the door finishers.

This odor is NOT the new car smell typical of all new vehicles.

A countermeasure door finisher set is available to resolve this incident.

SERVICE PROCEDURE

1. To duplicate the incident, park the car in the sun with the windows closed.
2. After approximately 2 hours, open the doors and smell the door finishers.
3. If the odor is stronger at the door finishers than other areas of the interior, replace all four as a set. See the service manual (1995 page BF-17; 1996 page BT-16; 1997 page BT-19) for removal and installation procedures.

PARTS INFORMATION

The part numbers have not changed.

CLAIMS INFORMATION

When applicable, standard claims coding applies.