



SERVICE BULLETIN

Classification: BT98-029	Reference: NTB98-097	Date: December 1, 1998
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1995-99 MAXIMA INTERIOR SQUEAK AND RATTLE REPAIR

This bulletin replaces NTB97-089. Please discard all paper copies of NTB97-089.

APPLIED VEHICLE: 1995-99 Maxima (A32)

SERVICE INFORMATION

If a 1995-99 Maxima exhibits interior squeaks and rattles while driving, use the repairs in this bulletin to resolve the incident.

Customer Worksheet

ASIST users click [here](#) for a copy of the Customer Diagnostic Worksheet which can be used to help duplicate, identify and isolate squeaks and rattles. Other users refer to the appropriate section in the print copy of this bulletin.

SERVICE PROCEDURE

Front Area, Upper (Dashboard, Lower Windshield)

Includes: Dash pad and instrument cluster, dash internal structure and components, windshield to dash interface area, glove box, audio and HVAC controls and vents.

ASIST users click [here](#) for **Part 1** of the procedures to identify and repair squeaks and rattles related to these areas. For the procedures in **Part 2** click [here](#). Other users refer to the Front Area, Upper, Part 1 and 2 sections in the print copy of this bulletin.

Front Area, Lower (Steering Wheel/Column, Kick Panels, Pedals)

Includes: Steering wheel or column mounted controls, left and right foot well kick panels and components, pedals and linkage.

ASIST users click [here](#) for the procedures to identify and repair squeaks and rattles related to these areas. Other users refer to the Front Area, Lower section in the print copy of this bulletin.

Upper Area (Headliner, Upper Windshield, Sunroof)

Includes: Roof, A/B/C/D pillar trim, sun visors, electrical control panels in headliner or visors and pillar mounted seat belt retractors.

ASIST users click [here](#) for the procedures to identify and repair squeaks and rattles related to these areas. Other users refer to the Upper Area section in the print copy of this bulletin.

Rear and Lower Areas (Hatches, Rear Glass, Seats, Floor, Center Console)

Includes: Front and rear seat assemblies, carpeted areas, door panels, glass and door mounted controls, parcel shelf and interior mounted stop lamp (CHMSL).

ASIST users click [here](#) for **Part 1** of the procedures to identify and repair squeaks and rattles related to these areas. For the procedures in **Part 2** click [here](#). Other users refer to the Rear and Lower Areas, Parts 1 and 2, sections in the print copy of this bulletin.

PARTS INFORMATION

DESCRIPTION	PART NUMBER
Note: Use these materials as referenced in the repair description.	
Urethane Pad, 1.5 mm thick, 100 x 135mm	76268-9E005
Headliner spacer, 45mm thick, 50 x 50mm	73982-9E000
Felt cloth tape, 15 x 25 mm	68370-4B000
Felt cloth tape, 5 mm wide roll	68239-13E00
Clip, torsion bar	84437-41L00

CLAIMS INFORMATION

Please reference Nissan Claims Bulletin WB/98-021a and Section "UX - Squeak & Rattle Repairs" of the current Nissan "Warranty Flat Rate Manual" for complete details regarding policy and claims coding applicable to the repair of squeaks and rattles.

